

Norfolk International Airport EMERGENCY CONTINGENCY PLAN

The Norfolk Airport Authority has prepared this Emergency Contingency Plan pursuant to 42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to Melinda Montgomery, Vice President and Chief Operations Officer at mmontgomery@norfolkairport.com. The Norfolk Airport Authority is filing this plan with the Department of Transportation because (1) it is a commercial airport and (2) this airport may be used by an air carrier described in the USC 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, the Norfolk Airport Authority will:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & border Protection (CBP).

Norfolk International Airport have facility constraints that limit our ability to accommodate diverted flights. The gates at Norfolk International Airport are capable of handling commercial aircraft up to and including B757 and A320 range. Larger aircraft will likely be parked and deplaned remotely.

With Respect to the gates that are leased, Norfolk Airport Authority is legally bound by the terms and conditions as agreed to with each airline in their respective lease agreement.

Airport Information

Name of Airport: Norfolk International Airport

Name and title of person preparing the plan: Melinda Montgomery, Vice President and Chief Operations Officer

Preparer contact number: (757) 857-3351

Preparer contact e-mail: mmontgomery@norfolkairport.com

Date of submission of plan: May 31, 2022

Airport Category: Large Hub ☐ Medium Hub ☐ Small Hub ☒ Non Hub ☐

Contact Information

In the event of diversion or other irregular operations events, aircraft operators should contact the Airport Police Dispatcher at (757) 857-3344 for assistance.

Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays

The Norfolk Airport Authority does not own or operate any of the equipment needed to safely deplane passengers from the air carrier and is, therefore, unable on its own to provide for the deplanement of passengers. Additionally, airport personnel are not trained to assist in the deplanement of passengers using equipment owned or operated by air carriers or contract service providers. We will provide a list of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers to airlines as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection

The Norfolk International Airport had defined sterile areas capable of accommodating limited numbers of international passengers. We will coordinate with the local CBP officials to develop procedures that will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into these sterile areas to the extent practicable.

Public Access to the Emergency Contingency Plan

The Norfolk International Airport will provide public access to its emergency contingency plan through one or more of the following means:

- Posting in a conspicuous location on the airport website (<http://flyorf.com>)
- Providing notice of the availability of the plan on the airport's social media accounts.