

# SELF-GUIDED TOUR

American Airlines

Breeze

DELTA

FRONTIER  
AIRLINES

jetBlue

Southwest

spirit

UNITED



## Main Passenger Terminal

Begin your tour on level one of the Main Passenger Terminal in the airline ticketing lobby. You'll see passengers checking in for flights and checking their luggage here. There are eight airlines serving ORF: American, Breeze, Delta, Frontier, JetBlue, Southwest, Spirit and United. Together they offer flights to many nonstop destinations and the world beyond.

**Fun fact: In 2025, nearly 5 million travelers flew to from ORF.**

For the safety of our travelers, Transportation Security Administration officers and specially trained detection dogs inspect all luggage to be sure that no dangerous items are packed. Check to be sure your shoelaces are tied — then ride the escalator (or take the elevator) to the second floor.



## Main Lobby

You're now in the Main Lobby, the hub of the airport. Look up and notice the large skylight overhead, filling the space with natural light. Notice the shiny terrazzo floors, colorful furniture and carpet and the many live plants that create a warm and welcoming atmosphere.

**Fun fact: There are nearly 1,000 live plants throughout the airport terminals! In addition to making ORF beautiful, they help purify the air and add humidity and oxygen for a healthier environment.**

As you explore the Main Lobby, see how many of these features you can spot:

- ✈ **Flight monitors** showing current arrival and departure times
- ✈ The **Student Art Gallery**, where schools from across the region display new artwork each month
- ✈ **KidsPort**, a fun children's play area designed for young travelers
- ✈ A **Business Lounge** with comfortable seating and plenty of charging stations
- ✈ **Glass sculptures** created by artists from the Chrysler Museum of Art's Perry Glass Studio
- ✈ **The Gallery at ORF**, showcasing art and artifacts from across the region
- ✈ Nearby **restaurants** Burger King, The Local @ ORF and Starbucks plus the Hudson News gift shop for travel essentials, snacks, gifts and regional souvenirs
- ✈ The **ORF logo mark** photo station - a perfect spot to snap a selfie or family photo
- ✈ **Restrooms** for men, women, families and mothers





## Airline Concourses

If you were flying today, your next stop would be an airline concourse. Look up to find signs for Concourse A and Concourse B. Before entering either concourse, travelers must pass through the TSA security checkpoint, where officers ensure that no dangerous items are brought on board.

Once through security, each concourse features airline gates where passengers can relax, charge their devices, and wait to board their flights. You'll also find restrooms, pet relief area, shops, restaurants and water bottle fill stations conveniently located on both concourses.



## Information Center

Now look up to find the sign for BAGGAGE CLAIM. As you head down the hallway, you'll see a Visitor Information Center, a post office box, and an ATM. Nearby video screens display flight information, maps and visitor details about cities across Coastal Virginia and the Outer Banks of North Carolina.



## Pedestrian Bridge

Walk across the pedestrian bridge or ride the moving sidewalk to reach the Arrivals Terminal. As you look outside, you'll see a beautifully landscaped park area with flowering trees, plants and pet relief areas for traveling animals.



## Arrivals Terminal

On Level 1, you'll find the airline baggage claim carousels and a variety of ground transportation services including rental cars, Uber, Lyft and taxis. You'll also see a satellite police station that helps keep travelers safe.

**Fun fact: At 878 feet long, the Arrivals Terminal stretches nearly the length of a battleship—and almost as long as three football fields!**

On Level 2, you'll discover one of the largest USO Welcome Lounges in the country. The lounge is open to active-duty and retired military members and their families, offering a comfortable place to relax, read, watch a movie, play games and enjoy a snack.



## View from Garage A

Step into the elevator lobby in Garage A and ride up to Level 8. What a view! The airfield below is a busy with activity. You might see baggage being loaded and unloaded or fuel trucks servicing the planes.

Directly ahead is the airport's main instrument runway, 5-23. At 9,000 feet long and 150 feet wide, it can accommodate every type and size of commercial and cargo aircraft currently flying. Can you spot planes taxiing, taking off or landing on the runway?

**Fun fact: Runways are numbered based on the magnetic compass direction they face. The numbers at each end are always 180 degrees apart on the compass—meaning runway 5 faces roughly 50 degrees and runway 23 faces 230 degrees.**

On a clear day you can see for miles! Can you spot:

- Norfolk Botanical Garden
- Downtown Norfolk's skyline
- Downtown Virginia Beach's skyline
- Ships at JEB Little Creek-Fort Story and the Chesapeake Bay



## FAA Norfolk Tower

Across the airfield, you'll see the FAA Norfolk Tower. Air traffic controllers are on duty here 24 hours a day, 365 days a year, ensuring the safety of the skies and the airfield.

Next to the Tower is the general aviation terminal, operated by Signature Aviation, the airport's fixed base operator (FBO).

**Fun fact: In 2025, nearly 50,000 private aircraft took off and landed at ORF, carrying almost 65,000 passengers.**



## Public Safety

Look to your left to see the airport's fire station. Here, a team of 24 firefighters is on duty 24 hours a day. They operate specialized fire trucks equipped with foam designed to extinguish aircraft fires. The firefighters wear silver, fire-resistant suits and use advanced equipment to keep themselves safe while protecting others.

ORF also has 37 fully accredited, state-certified police officers, along with dispatchers and three K-9 units, on duty around the clock to ensure the safety of all travelers and visitors.



## LOVE is in the Air!

Finish your visit with a photo at the LOVE art installation near Baggage Carousel 1. This sculpture was created especially for the airport to celebrate flying to the people and places that matter most to you. Snap a selfie or group photo here, and don't forget to scan the QR code to launch a fun augmented reality experience! Share your photo with us on social media @FlyORF



## Be a Plane Spotter

For an unobstructed view of the airfield, be sure to visit the Norfolk Botanical Garden, located right next door to ORF. You can enter on foot through the airport gate (about a 5-minute walk) or drive to the main entrance on Azalea Garden Road.

The Airport Overlook, located on the hill next to the Baker Hall Visitor Center, offers great views of aircraft activity and even features live radio transmissions from the FAA Norfolk Tower.

**Tip: Pack a picnic and enjoy the view on hill next to the Airport Overlook.**

**Thanks for visiting ORF.  
We look forward to welcoming you back  
— and seeing you on a flight soon!**

Scan here to see where we fly.

